



# Linc Arrive

Streamlining Patient Access and Enhancing Clinical Connectivity



# Overview

Linc Arrive is designed to improve patient access and experience while strengthening communication between patients and clinicians. As a trusted NHS supplier, we prioritise inclusivity, patient safety, and accessibility in all of our solutions to ensure seamless integration into healthcare environments.





# Key Features & Compliance

## Accessibility & Safety

Our solution is fully compliant with WCAG AA accessibility standards, ensuring that patients of all abilities can easily engage with the system.

Additionally, Linc Arrive adheres to DCB0219 clinical safety standards, delivering a secure, reliable, and efficient check-in process that maintains the highest patient safety protocols.

## Deployment & Technology

- **Hardware:**  
We leverage secure, power-efficient Android-based tablets that can be tailored to suit various site infrastructures. The adaptable design allows for a flexible deployment strategy, ensuring compatibility across different clinical settings.
- **Software:**  
Linc Arrive operates on an *Internet First* principle, minimising operational costs while ensuring robust performance. Connectivity is secured via TLS 1.2 protocols to our NHSE-assured hosting infrastructure. Clinical integration is achieved through lightweight software installed on select machines, removing the requirement for EMIS to be running, logged in, or even installed.

## Analytics & Reporting

All interactions and performance metrics are captured within an analytics platform, allowing practices to generate self-service reports for ongoing optimisation and performance monitoring.



# Patient Check-In and Engagement

## Patient Interface

The user interface follows NHS Style Guide standards, supporting multiple languages to accommodate diverse patient populations. Patients can check in using on-screen prompts or via their mobile device by scanning a QR code displayed on tablets or posters throughout the surgery.

## Additional Functionalities

For enhanced patient engagement, our optional questionnaires module allows the collection of customised patient information during the check-in process, streamlining administrative workflows while improving data collection.

# Linc Call

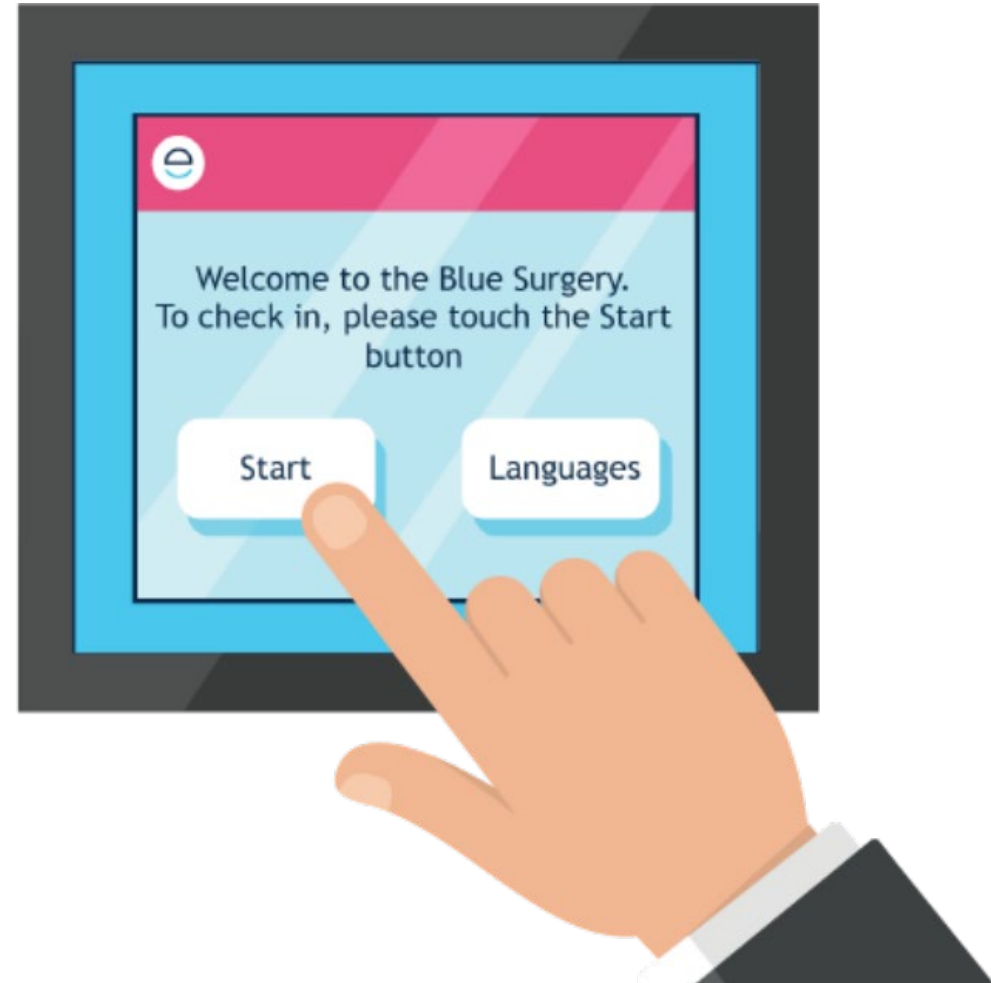
Patient Communication and Information Delivery





# Overview

Linc Call is an Android-based application designed to improve patient flow and communication by calling patients to their appointments and delivering key information





# System Components

## Hardware:

Customisable wallboards are available in various sizes to meet the specific needs of each practice, ensuring optimal use of space and visibility.

## Software:

- **Application Interface:**

Alongside displaying patient information videos, the application calls patients to their appointments using a system that balances efficiency with accessibility. Notifications can be delivered via text message, audible announcement tones, or voice broadcast through built-in display speakers.

- **Desktop Client:**

A desktop client, installed on clinical machines, provides a floating toolbar for clinicians to efficiently call the next patient, streamlining appointment management without disrupting clinical workflows.

## Web Management Portal:

Centralised configuration is handled through an intuitive web portal, where playlists of video content can be created and published across deployed devices.



# Flexible Deployment and Integration

For practices utilising Linc Call, an unlimited number of devices can be configured in "Display Only" mode to communicate patient information alongside primary call screens, ensuring that essential messages are widely distributed across the site.

## Key Benefits

- Enhanced patient access and inclusivity
- Clinical safety compliance (DCB0219)
- WCAG AA accessibility adherence
- Secure, cloud-based infrastructure
- Streamlined appointment management
- Multi-language support and mobile check-in options
- Improved patient communication through multimedia content
- Customisable patient questionnaires for enhanced data capture





# Pricing

Linc Arrive Software	£249.50
Questionnaire Software	£99.00
Engage Call Software	£99.00
15.6" Android Tablet	£710.00
19" Windows Premium Screen	£1499.00

By integrating Linc Arrive and Linc Call, practices can create a more patient-centric environment that optimises communication, improves operational efficiency, and delivers a safer, more accessible healthcare experience.



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